COVID-19 ANNOUNCEMENT (effective March 25, 2020)

Due to <u>Michigan's Executive Order 2020-21</u> issued by Governor Gretchen Whitmer on March 23, 2020, our physical offices will be closed beginning today through April 13. We apologize in advance for any inconvenience. However, our team has been working diligently to promote safety while continuing to serve our clients to the best of our abilities.

HOW WE CAN WORK WITH YOU

Our team is currently working remotely from their homes. We have invested in technology that allows us to work remotely, conduct meetings over various mediums, and allows you to send and receive your documents without ever leaving the comfort of your home or office. This technology enables us to safely provide excellent client service without regard to your, or our, physical location.

THE BEST WAY TO CONTACT US

Please continue to call our office at (517) 351-6222. We have installed technologies that will allow us to communicate with you via phone. When calling to RSVP for a workshop or to schedule an Initial Meeting, Vision Meeting, or Design Meeting, if you get our auto-attendant, please follow the prompts. If you are responding to a call from a specific team member, please dial their extension from our menu or direct inward dial number, if you have it.

For existing clients, the best way to communicate is through our MyCase client portal or, alternatively, via email. If you need help navigating our portal, please contact Erica or Catherine for assistance.

VIRTUAL WORKSHOPS

Among other disruptions to all or our lives, our hope is that this pandemic will impress upon everyone the importance of planning now—*while you can!* Therefore, we will continue to hold our "7 Threats to Your Family Security" workshops. You may enroll in a workshop on our website or by calling our office and directing your call to Catherine or Erica.

CRISIS PLANNING

While law firms have not been designated as "essential businesses," we do believe that there are specific situations that would fall into the "essential" category. Thus, if you have a loved one who needs nursing home care or emergency planning, please contact us immediately. Because families are not currently being allowed to visit loved ones in health-care facilities, the importance of having powers of attorney, patient advocate designations, and personal care plans that provide explicit instructions has never been more important. We encourage you to reach out to our team and we will assess each situation and do our best to provide a solution that is both safe and legal.